

Our work covers all aspects of plumbing and drainage maintenance for your property. Our track record over the last 25 years demonstrates our ability to do this.

The following are all illustrations of our reliable service...

- We provide quotations for work by phone, fax or e-mail, as required, with a full description of the work to be conducted, and at fixed work rates.
- We provide a prompt response, whether in an emergency or not. We conduct a risk assessment when necessary – including initial make-safe if the situation requires it.
- Our work is guaranteed in accordance with the manufacturer's guarantee or up to 1 year
- We operate separate plumbing and drainage teams. We will ensure that the work is carried out to our same high standards whoever we send out to you. All of our staff are fully trained and qualified for the relevant tasks. We also provide backup when required. If we need to use any third party equipment or staff (in special circumstance), we always use reputable suppliers.
- Where we use hazardous substances, these are stored securely on our premises. When used, our staff take suitable precautions such as wearing protective goggles. We always ensure that members of the general public are kept out of harm's way in such circumstances.
- All of our work is tested on completion, and we routinely request that a customer representative such as a Site Manager also checks and signs off our work. If this is impractical, we will write to you.
- We are licensed as a disposal contractor through the Environmental Agency. Waste material will be removed, sorted and fully recycled or suitably disposed of.

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